

YOUNG ADULT AND STUDENT LEAP CARD FAQs

1 What's the difference between a Young Adult and Student Leap Card?

A Young Adult Leap Card is for 19-23 year olds. A Student Leap Card is for students aged 16-18 or 24+ in full-time third level education.

2 Which card gives the biggest savings?

Young Adult and the Student Leap Card fares are the same.

3 How do I apply for a Young Adult or Student Leap Card?

Go to leapcard.ie and select the card type from the drop down menu in the "Buy" page and follow the instructions on-screen:

- For Student Cards you will then need to attend an agent with your valid student ID to verify your eligibility and collect your student card.
- Young Adult Cards will be posted out after making a successful online application.

4 How old do I have to be to apply for a Young Adult Leap Card?

The earliest you can apply for a Young Adult Leap Card is two weeks before your 19th birthday.

5 What documents do I need to apply for a Young Adult Leap Card?

You will be required to upload an image displaying your full ID (Passport/EU/EEA ID/ Driving licence/ Learner permit). Your name, D.O.B and photo **must** be clearly displayed.

6 What happens if I don't have one of the above documents?

If you don't have one of the above documents, you have the option to upload other non-standard ID documents (Birth Certificate/ Student ID/ Irish Blue Card/ Garda Age Card/ Irish Temporary Residency Card/ Irish Residency Permit). This must contain a combination of your name, D.O.B and photo. All three **must** be clearly displayed on the ID submitted. Upon submission of a non-standard ID document, this will then be verified by our card issuing centre.

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What else do I need to apply for a Young Adult Leap Card?

Camera permissions must be enabled and the applicant will need to be present and ready to take a live selfie. Payment card details will also be required.

8

Can I collect my Young Adult Leap Card at an agent?

No, all Young Adult Leap Cards will be sent by post to the address used during the application.

9

When can I apply for a Student Leap Card?

The earliest you can apply for a Student Leap Card is two weeks before your 24th birthday. Students aged 16-18 in full-time third level education can also apply for a Student Leap Card.

10

I'm aged 16-18 and in full-time third level education. Which card should I apply for?

Based on your age and student status you qualify for both the Child 16-18 Leap card and the Student Leap Card. If you use public transport the recommended card is the Child Leap Card as it offers cheaper fares. If you travel on commercial bus services the Student Leap Card is recommended as you can avail of 50% discounted fares on participating TFI public transport and commercial bus services. It is possible to apply for both cards.

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When does the Student Leap Card expire?

Student Leap Cards are issued from the start of the academic year, usually in late August and expire at the end of September the following year.

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Where do I get my Student Leap Card after I complete my application?

You will need to go to a Student Leap Card agent to verify your student status and get your card printed within 14 days of applying for your card online.